



Video Surveillance as a Service (VSaaS) Management Solution designed for intelligent video, data management, and visualization.

DW Spectrum Enterprise

End User Guide

INVITATION AND USE OF DW SPECTRUM ENTERPRISE

DW Spectrum Enterprise introduces a new hierarchical structure that streamlines the organization and level of control of DW Spectrum systems, sites, and user permissions.

We are going to quickly show you how to:

1. Invite an End User to DW Cloud
2. Join an Organization as an End User
3. Overview of the End User UI

[DW Spectrum Enterprise is available for Systems using DW Spectrum software version 6.0 and newer. Access can only be shared by users with Administrator privileges within the Organization.]

Read Before Continuing

You must be a registered DW Managed Service Provider before proceeding. Scan the QR code to access the Managed Service Provider Onboarding form and fill it out. Digital Watchdog will create a Channel Partner organization in DW Connect and send you an invitation. Accept the invite sent to your email to begin.



Attention: This document is intended to serve as a quick reference for End Users members of a DW Spectrum Enterprise Organization. See the full manual for more information on features and functionality.

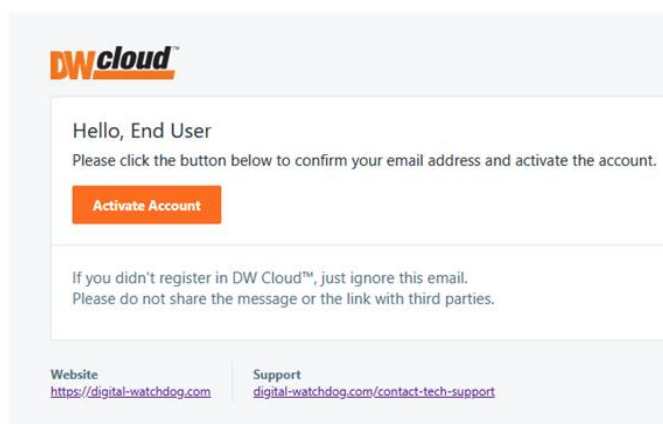
STEP 1: INVITING USERS TO DW CLOUD

End Users will primarily use a DW Cloud account to connect and interact with DW Spectrum Enterprise Organizations. For users who do not have a DW Cloud account, Channel Partners and Organization Administrators can invite new users to activate their own accounts.

1. Using a web browser, visit the [DW Cloud Web Portal](#) and click "Create Account."
2. Complete the creation form and agree to the Terms and Conditions and Privacy Policy then click "Create Account."
3. An invitation will be sent to the user's email address. The invited user must click "Activate Account" to accept the invitation and begin using their DW Cloud account.

The screenshot shows a dark-themed web form titled "Create DW Cloud™ Account". It includes fields for Email (dw.end.user@outlook.com), First Name (End), Last Name (User), and Password (masked with dots, with a "GOOD" indicator and an eye icon). There is a checkbox for "I agree to the Terms and Conditions and Privacy policy". At the bottom, there is a "Log In" link and a "Create Account" button with a plus icon.

DC DW Cloud <donotreply@digital-watchdog.com>
To: You

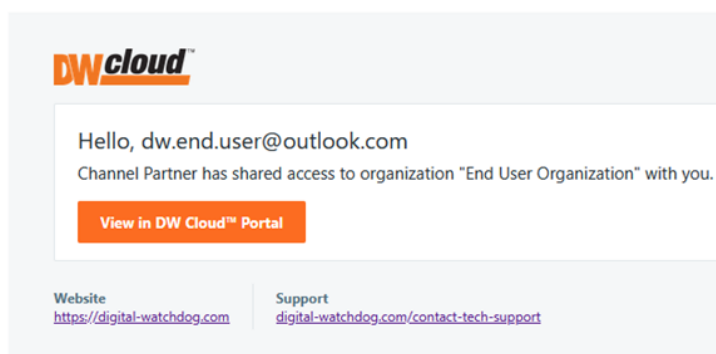


STEP 2: LOGGING IN TO AN ORGANIZATION

After having been invited to join an Organization, End Users and Organization Administrators will have received an email to their DW Cloud account. Users can then access their Organization through the DW Cloud Web Portal or directly through the email invitation.

1. Log into your DW Cloud account via either the email invitation or directly through the web portal.
2. Click the "Organization" tab to view the *Systems*, *Users*, *Support*, and *Settings* menus for your DW Spectrum Enterprise Organization.

DC DW Cloud <donotreply@digital-watchdog.com>
To: You



ORGANIZATION OVERVIEW

The *Organization* page is the starting dashboard for using DW Spectrum Enterprise.

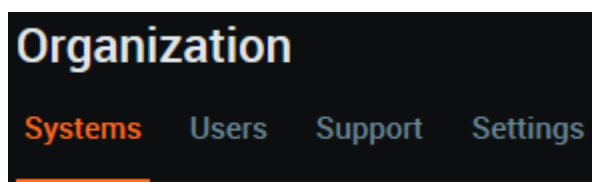
Below you can find descriptions of the menus and options currently available to End Users.

****NOTE:** Depending on the permissions set by the Organization's Channel Partner and Administrators, some menu options may not be available to all users.

Home/Organization Menu

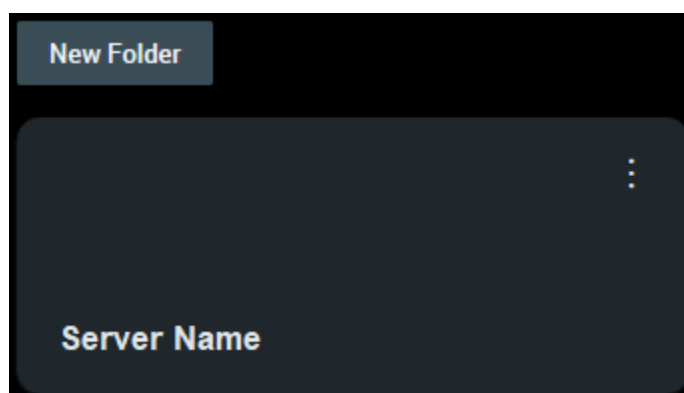



DW Cloud Logo	Click to return to the <i>Organization</i> page
Organization Tab	Click to access the Organization menu
My Systems Tab	Lists Systems linked to the user, not yet connected to the Organization



Organization Name	The name of the Organization
Systems	Lists all systems connected to the Organization
Users	Organization user management
Support	Contact information for the channel partner. Set by the Channel Partner
Settings	Organization name and channel partner access

Systems Tab



New Folder	Create a folder to group servers for specific user access
Server Tile	Click to open the server's web admin page
	Move to a folder, or open the system in the DW Spectrum Client

Users Tab

Add User

Q Search

<input type="checkbox"/>	Email	Full Name	Has access to	Permission Group	
<input type="checkbox"/>	dw.end.user@outlook.com	End User	Organization	Organization Administrators	<div><div>▼</div><div> </div></div>

Add User	Add new users by email invitation
Permission Group	Dropdown menu to select a user's group
Delete User	Remove a user
User Access	Change a user's access to folders or the entire organization

Support Tab

The *Support* tab displays the Channel Partner's contact information, viewable by End Users and other associated affiliates. This information must be configured by the Channel Partner in the *Information* tab, accessible only through the CP's own DW Cloud Web Portal account.

Organization

Systems

Users

Support

Settings

Support

Site
channelpartner.com

Phone
(888)555-1234 Phone
(888)555-5678 Fax

Email
contact@channelpartner.com Contact

Custom
ChannelPartner Contact

Settings Tab

Organization

Systems

Users

Support

Settings

General

Name
Organization

Channel Partner Access
Organization Administrators

Can manage all aspects of the Organization and its Systems in addition to Service Subscription Management

Name	Change the name of the organization
Channel Partner Access	Set the access permission level of the Channel Partner.